

A woman in a black business suit and high heels is balancing on a thick, yellow rope that stretches across the frame. Below the rope is a blue ocean with several shark fins visible. The background is a bright blue sky with white clouds. The text 'Strategic IT Support' is written in a large, bold, dark blue font in the upper right corner.

# Strategic IT Support

**Managing a 21st century IT department is the ultimate balancing act.**

## **Strategic CIO/CTO Services:**

BaytechIT and its sister company VertitechIT employ former healthcare IT executives (CIOs, CMIOs, CTOs, and Chief Nursing Officers) who can step in to assist defining strategy, operating platforms, operations, processes, and support.

## **On-Site Technical Support:**

Along with Managed IT Services to provide proactive monitoring of all key components, longer term support can include on-site technical personnel to manage day-to-day maintenance tasks and offer vendor coordination and new device acquisition support for the entire organization.

## **IT Operation Design:**

Our executives and subject matter experts can develop new, or refine existing operational design procedures, security, and disaster recovery (DR) plans. These may include end state diagrams, configuration data, hardware and software cost estimates, and outsourcing recommendations.

