



JOB DESCRIPTION: Installation Technician

Company Overview

Keeping patients healthy is their specialty. Healthcare IT is ours. We strive to make technology invisible and allow our clients to spend as much time with their patients as possible. We never forget that it's not about bits and bytes but about how it all helps to make a patient smile, a loved one be reassured, and a caregiver feel confident. We manage IT services for medical practices, clinics, and social service non-profits so technology works for them, and not the other way around.

Employee Value Proposition

Handing a stethoscope to an auto mechanic doesn't make him a doctor. Anyone can "fix" a problem but it takes a specialist to diagnose, heal, and implement change for the long-term. At baytechIT, we understand healthcare, business, and technology (in that order).

Healthcare, because there is no other Managed Service Provider that can say "that's all we do."

Business, because we understand it all has to do with managing IT to make an organization more profitable, save them more money, or make them more efficient.

Technology, because we've designed and managed some of the most advanced healthcare IT networks on the planet and can back up our work by offering the only "thirty day out clause" in the industry.

For *us*, it's all about being one of *them*. Everything we say and everything we do must be about becoming a client's IT partner. An employee would never think about telling the boss that "it's not in my job description." They might think about it, but if they say it, it'll probably be the last thought they have as the door shuts behind them.

If we're going to *be* their IT department then we have to *act* like it. That means no in scope and out of scope arguments. That means always doing what we think is best for them knowing that if we put ourselves first, they can show us that door at any time and for any reason.

We'll never compete on price because no one offers more for one monthly fixed fee.

We're the experts but they're always right. If they're not, we listen and offer alternatives. No one likes a preacher (except in church).

The only attitude we carry with us is gratitude. We never forget that the lifeblood of every healthcare organization is technology. They've entrusted it to us. That's a responsibility we'll never take lightly.

Title

Installation Technician, Network



Location

Western Massachusetts

Role Description

If you like helping solve problems and have a knack for thinking creatively, then you should definitely apply to join our team as an Installation Technician.

Passion for people, comfort in a varied work environment, patience, and sense of calm among competing priorities are key attributes of your personality. Mechanical aptitude and an engineering mindset help you see things differently and allow you to solve problems in new and innovative ways.

Working at clients' sites, our Installation Technicians work at the direction of client lead to install and configure the physical components of next generation networks. They work in the ceilings, floors, and walls to run thread the digital pipes upon which our clients depend.

Qualifications and Education Requirements

- High School Diploma or equivalent required
- Foundational knowledge in telecommunications and fiber optic networks

Skills

- Excellent interpersonal, verbal, and organizational skills.
- Works independently demonstrates initiative when presented with complex problems
- Ability to work well in a team-based, fast paced/multitasking environment.
- Tracks and maintains current records of all work, including future planning
- Respond knowledgeable & in a manner understandable to the customer with regards to questions or technical issues.
- Responds promptly to customer needs; Solicits customer feedback to improve service.

Additional Notes

- Assesses own strengths and weaknesses; Pursues training and development opportunities; Strives to continuously build knowledge and skills; Shares expertise with others
- Approaches others in a tactful manner; Reacts well under pressure; Treats others with respect and consideration regardless of their status or position; Accepts responsibility for own actions; Follows through on commitments.

To apply for this position, please submit your cover letter and resume to:

https://workforcenow.adp.com/mascsr/default/mdf/recruitment/recruitment.html?cid=5f6d03fc-3827-43ac-9c62-6940a61f4fe0&cclId=1586553090612779_3036&jobId=308302&source=CC2&lang=undefined